

GREEN DRAGON ELECTRIC VEHICLE MAINTENANCE L.L.C.

ELECTRIC VEHICLE WARRANTY HANDBOOK

WARRANTY AGREEMENT

This Warranty Agreement is issued by **Green Dragon Electric Vehicle Maintenance L.L.C.** and sets forth the terms, conditions, limitations, and benefits of the warranty coverage provided for eligible electric vehicles.

This Agreement is intended to protect the vehicle owner against covered mechanical and electrical breakdowns occurring during the warranty period, subject to the terms and exclusions described herein.

1. CUSTOMER / OWNER INFORMATION

Customer Name: _____

Telephone Number: _____

Email Address: _____

Address: _____

2. VEHICLE INFORMATION

Vehicle Registration Number: _____

Vehicle Make & Model: _____

Model Year: _____

Vehicle Color: _____

Vehicle Identification Number (VIN): _____

Odometer Reading at Purchase: _____

3. CONTRACT DETAILS

Contract Number: _____

Contract Effective Date: ____ / ____ / ____

Contract Expiry Date: ____ / ____ / ____

Warranty Coverage Period: From ____ / ____ / ____

To ____ / ____ / ____

Sales Representative: _____

4. WARRANTY PLANS

Select the applicable warranty package:

- ☐ Basic Package
 - ☐ Silver Package
 - ☐ Gold Package
 - ☐ Platinum Package
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5. WARRANTY PREMIUM

The warranty premium shall be determined according to the selected package, vehicle value, and coverage period, as detailed in **Appendix 1 – Warranty Pricing Schedule**.

DEFINITIONS

For the purposes of this Agreement, the following definitions apply:

Mechanical and Electrical Breakdown

A sudden and unforeseen failure of a covered mechanical or electrical component caused by defects in materials or workmanship. Failures resulting solely from normal wear and tear are excluded unless specifically stated otherwise.

Company

Green Dragon Electric Vehicle Maintenance L.L.C.

Authorized Repair Center

Any repair facility approved in writing by Green Dragon Electric Vehicle Maintenance L.L.C.

Covered Components

The specific components listed under the selected warranty package in Appendix 2.

Vehicle

The electric vehicle identified in this Agreement and legally owned by the customer.

Owner

The registered legal owner of the vehicle.

Service History

The complete maintenance record showing that the vehicle has been serviced according to the manufacturer's recommendations.

Manufacturer's Service Schedule

The maintenance intervals and service procedures recommended by the vehicle manufacturer.

Normal Wear and Tear

The gradual deterioration of components due to age, mileage, and ordinary use.

WARRANTY COVERAGE

Subject to the terms and conditions of this Agreement, Green Dragon Electric Vehicle Maintenance L.L.C. agrees to repair or pay the reasonable cost of repairing covered components that suffer sudden and unexpected mechanical or electrical breakdown during the warranty period.

Coverage includes:

- Covered replacement parts
- Necessary labor charges
- Diagnostic procedures related to approved repairs

The Company reserves the right to use:

- Genuine parts
- Reconditioned parts
- Equivalent replacement parts

The maximum total liability under this Agreement shall not exceed the applicable coverage limit of the selected package and may be subject to vehicle depreciation where applicable.

PROHIBITED USES

This warranty does not apply to vehicles used for:

- Racing or competition
- Speed testing
- Off-road activities (unless designed for such use)
- Commercial rental services
- Taxi services
- Driving schools
- Delivery services
- Ride-sharing services
- Public transportation

- Police, military, fire, rescue, or emergency service operations
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OWNER RESPONSIBILITIES

To maintain warranty validity, the owner must:

1. Follow Manufacturer Maintenance Requirements

The vehicle must be serviced according to the manufacturer's recommended schedule.

2. Use Approved Parts and Fluids

Only genuine parts or equivalent quality parts and approved fluids shall be used.

3. Keep Service Records

The owner must retain:

- Service invoices
- Receipts
- Maintenance records
- Inspection reports

4. Report Failures Promptly

Any defect or breakdown must be reported to the Company within two (2) days after discovery.

5. Prevent Additional Damage

The owner must stop operating the vehicle if continued use could cause further damage.

6. Monitor Vehicle Condition

The owner is responsible for regularly checking:

- Coolant levels
- Brake fluid
- Tire condition
- Battery condition
- Lubricants
- Other essential fluids

7. Odometer Accuracy

Any odometer replacement, malfunction, or tampering must be reported immediately.

Failure to comply with these responsibilities may result in rejection of warranty claims.

GENERAL TERMS AND CONDITIONS

1. This Agreement becomes effective only after:
 - Vehicle inspection (if required)
 - Full payment of warranty fees
2. All replaced parts become the property of Green Dragon Electric Vehicle Maintenance L.L.C.
3. Battery claims may be subject to depreciation according to vehicle age and market value.
4. Warranty coverage applies only to components specifically listed in the selected package.
5. Warranty fees are non-refundable unless otherwise agreed in writing.
6. The Company reserves the right to cancel coverage if:
 - Maintenance requirements are not followed
 - Unauthorized modifications are made
 - False information is provided
 - Agreement terms are violated

CUSTOMER DECLARATION

I confirm that I have read, understood, and accepted all terms, conditions, exclusions, and limitations stated in this Warranty Agreement.

Customer Signature: _____

Date: _____

Authorized Signature:

For Green Dragon Electric Vehicle Maintenance L.L.C.

Name: _____

Date: _____